



CallTrackingMetrics Named a Leader in Conversation Intelligence Two Years in a Row!

SoftwareReviews, a leading source for insights on the software provider landscape, has published its **2024 Conversation Intelligence Data Quadrant Report**, naming **CallTrackingMetrics a leader in the category two years in a row** with an **overall composite score of 8.2/10!**

SoftwareReviews collects extensive customer experience data from business and IT professionals to produce detailed and authentic insights into the experience of evaluating and purchasing enterprise software.

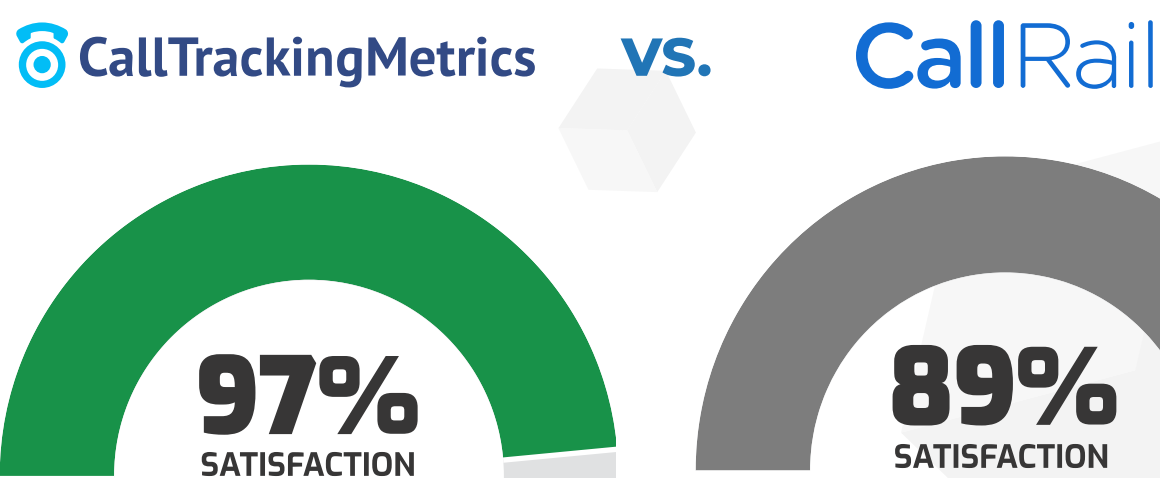
Here we showcase some of the top accolades customers have given CallTrackingMetrics compared to CallRail.

Other products fail to provide the same customer support, ease of use, and overall flexibility CTM offers.

IT LEADER/MANAGER, HEALTHCARE

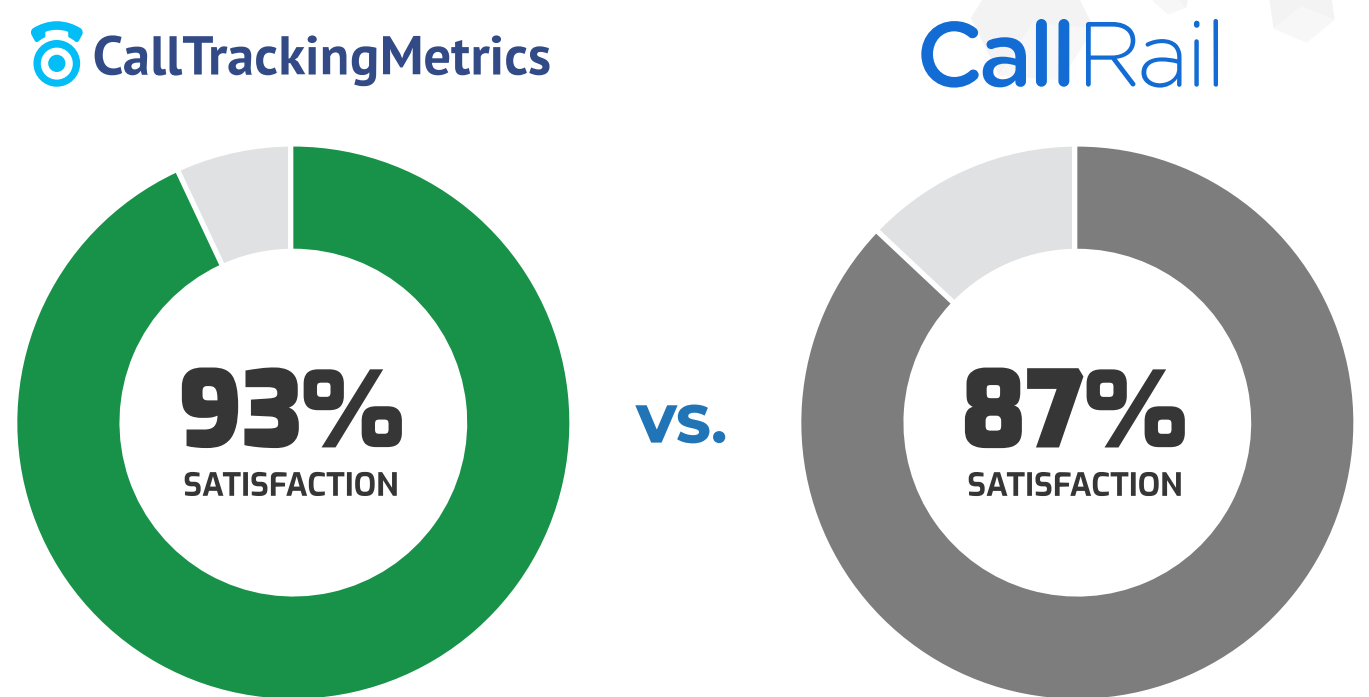
Users Love CallTrackingMetrics

Users love using CallTrackingMetrics and consistently praise it for its intuitive design, reliability, and overall user experience that surpasses expectations.



Likeliness To Recommend

CallTrackingMetrics received exceptional feedback on how likely customers are to recommend the solution. This is a reflection of overall customer satisfaction and loyalty.



Product Features

CallTrackingMetrics ranked highly on critical conversation intelligence features, with customers highlighting its robust functionality and performance.

