



## Fast Track Packs

Our professional services and support teams are here to help you get started, and we'll support you every step of the way with customized training and account implementation.



### LEVEL

# Professional Plus

### PLANS START AT

\$19,800

### AVERAGE TIMELINE

60 days

Need to send call data into your other tools? Let our team of experts configure advanced integrations such as Salesforce and HubSpot, while training your organization for long term success.

Here's a brief overview of what you can expect throughout the phases of your professional services package:

### PHASE ONE

Kick-off orientation call

Standard user setup and up to 50 access control groups

Creation of up to 50 sub-accounts

Creation of up to 50 custom tracking sources

Configuration of up to 5 receiving numbers within each sub-account

1 round of guided porting process with up to 2,500 numbers included

### PHASE TWO

Purchasing of up to 1,000 tracking numbers with source and routing configuration

Overview and configuration of 50 call queues, geo-routes, and smart routers in total

Overview and configuration of up to 5 IVR Menus and Voicemail boxes for each sub-account

Overview and configuration of up to 1 trigger for each sub-account

Configure softphone with team settings

Configure chat widget if licensed

### PHASE THREE

Up to 5, 30 minute recorded virtual training sessions

Integration of up to 50 Google Ads and Analytics accounts

Overview and configuration of 50 notifications

Call flow testing and optimization

Create up to 50 tags, Custom Fields, Custom Actions and Custom Panels in total

Overview and configuration of up to 5 reseller pricing schedules

Configure and test 1 integration with Salesforce, HubSpot, Zoho, or other Available CTM Integration

Testing of up to 1 Dynamic Number Insertion for each sub-account