

## CallTrackingMetrics Named a Champion in Conversation Intelligence three years in a row!



SoftwareReviews, a leading source for insights on the software provider landscape, has published its **2024 Conversation Intelligence Emotional Footprint Report**, naming **CallTrackingMetrics a Champion in the report three years in a row!** SoftwareReviews collects extensive customer experience data from business and IT professionals to produce detailed and authentic insights into the experience of evaluating and purchasing enterprise software.

Here we showcase some of the top accolades customers have given CallTrackingMetrics.

96%

SAY THEY LOVE USING CALLTRACKINGMETRICS

92%

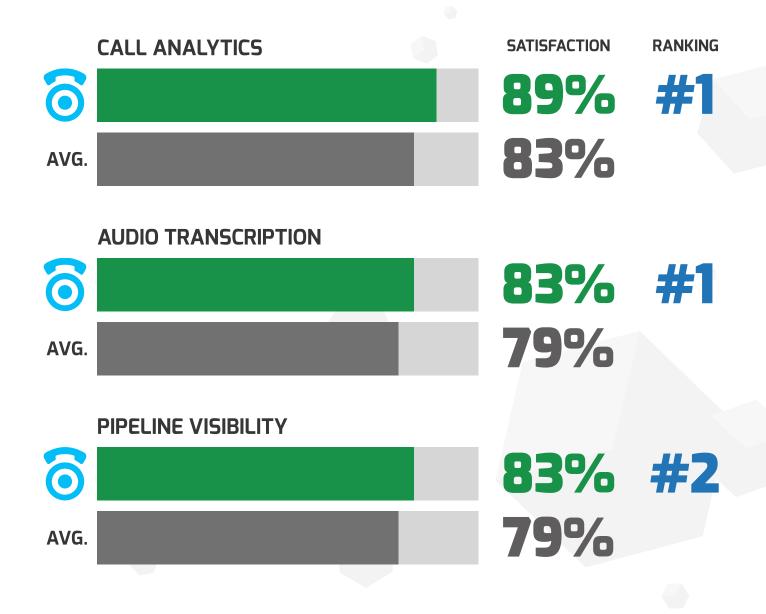
SAY CALLTRACKINGMETRICS
IS CRITICAL TO THEIR SUCCESS

97%

ARE PLANNING TO RENEW THEIR LICENSE

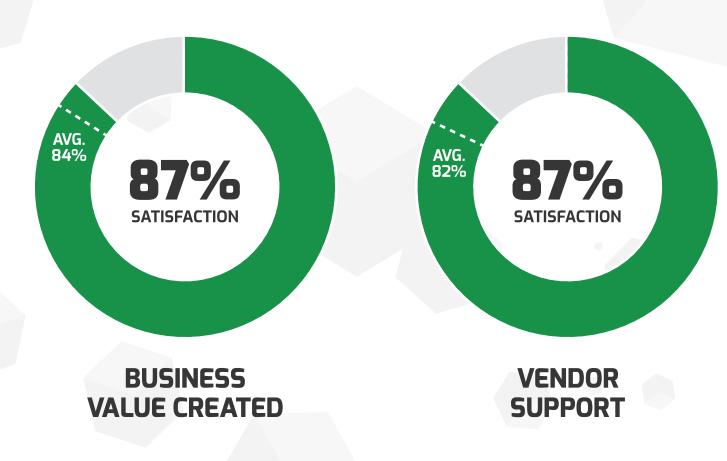
## **Product Features**

Optimize performance and get more value for your investment with CallTrackingMetrics, who received outstanding feedback on critical business drivers.



## **Vendor Capabilities**

Deliver game-changing business benefits with CallTrackingMetrics, who achieved exceptional levels of satisfaction by seamlessly blending innovative solutions tailored to meet business objectives with proactive and reliable support, ensuring maximized profitability and minimized operational disruptions.





A Division of Info-Tech Research Group

March 2024